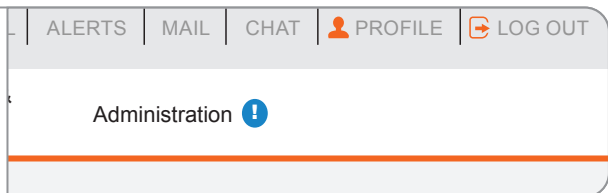# West Bank

SOFT TOKEN GUIDE
Activation via Profile

Activating your DIGIPASS soft token through your Profile:

Step 1

After logging in to eCorp Business Online Banking with your Username and Password, click on the **PROFILE** menu option. Browse to the **Token** section.
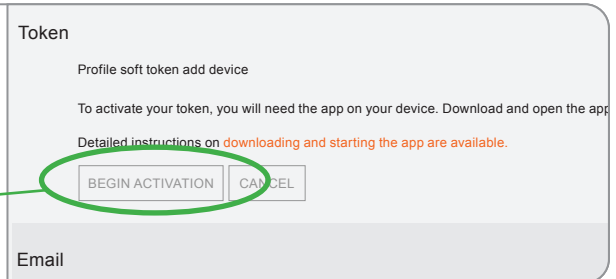
ALERTS | MAIL | CHAT | 👤 PROFILE | ➡ LOG OUT

Administration ℹ

Step 2

Using your mobile device enter **"DIGIPASS for Business Banking"** in the search field of your smartphone's app store.

Download and **open** the app.

Go back to your computer and click **Begin Activation**.

Token

Profile soft token add device

To activate your token, you will need the app on your device. Download and open the app

Detailed instructions on downloading and starting the app are available.

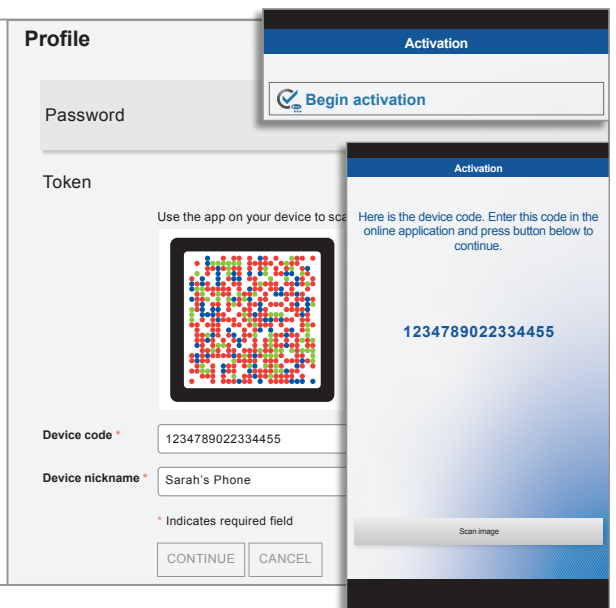BEGIN ACTIVATION | CANCEL

Email

Step 3

On your phone, tap **Begin Activation** in the app.

The app uses your smartphone's camera to scan the secure, multi-colored **CRONTO image** displayed on your computer's **Profile** screen. The app will decode the image and display your device code.

Fill out the **Token** form on your computer screen:

1. Enter the **Device Code** as displayed in the app.
2. Add a **Nickname** for your device.
3. Click **CONTINUE**.

Profile

Password

Token

Use the app on your device to sca

Device code * : 1234789022334455

Device nickname * : Sarah's Phone

* Indicates required field

CONTINUE | CANCEL

Activation

✓ Begin activation

Activation

Here is the device code. Enter this code in the online application and press button below to continue.

1234789022334455

Scan image

Step 4

1. Another CRONTO image will appear on the computer screen. Using your phone and the soft token app, tap the **Scan Image** button to decode the CRONTO image.
2. Enter the **One-time password** as displayed in the app.
3. Click **COMPLETE ACTIVATION**.

If you have a phone that allows biometric protection, choose YES to enable fingerprint security for opening the app. Select NO if you want to skip this step. (You'll be able to enable this later, if you choose.)

Use the app on your d

One-time password * : 12334567

* Indicates required fie

COMPLETE ACTIV

Complete activation

Your first One-Time Password is:

12334567

Your serial number:

AB00011222

Done