



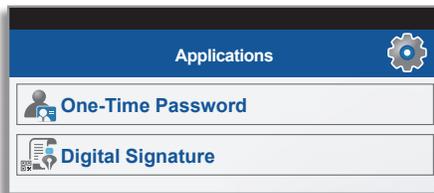
SOFT TOKEN GUIDE

Completing a Security Challenge

Completing Security Challenges using your DIGIPASS soft token:

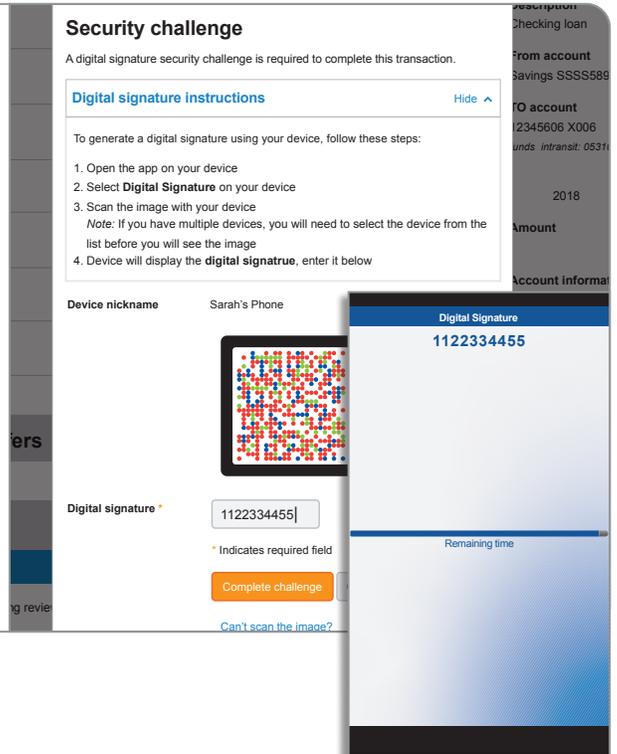
To approve or initiate transactions such as ACH or wire transfers, you will be asked to provide a Digital Signature or a One-Time Password to complete the challenge.

Providing a Digital Signature

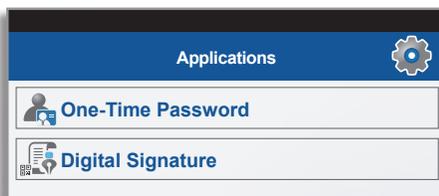


1. Open the DIGIPASS soft token app and choose **Digital Signature**.
2. Scan the CRONTO image displayed on the screen.
3. Enter the 10-digit **Digital Signature** displayed in the app.

If you are unable to scan the image, select the "Can't scan the image?" link to provide a One-time password instead.



Providing a One-Time Password



1. Open the soft token app and select **One-Time Password**.
2. Enter the one-time password displayed on your device.
3. Select **Complete challenge**.

